

TIME STAMP AUTHORITY DISCLOSURE STATEMENT

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1. Entire Agreement

This Time Stamp Authority (TSA) Disclosure Statement is a supplementary document and **does not** constitute the entire agreement between the TSA and its subscribers or relying parties. For comprehensive terms and conditions, please refer to the applicable TSA General Terms and Conditions, and policy and practice statements, as well as to other agreements which may be applicable between the parties.

2. TSA Contact Information

- **Organization Name:** Evrotrust Technologies AD
- **Address:** Bulgaria, Sofia 1766, 251G Okolovrasten Pat Str., MM Business Center, fl. 5
- **Contact Email:** support@evrotrust.com
- **Telephone:** +359 2 4485858
- **Website:** www.evrotrust.com

3. Electronic Timestamp types and usage

The TSA issues electronic timestamps in compliance with the applicable TSA timestamp policy and practice, available on Evrotrust's website www.evrotrust.com. These timestamps are suitable for applications requiring long-term validity, such as electronic signatures. Supported hashing algorithms include SHA256, SHA384, SHA512. The expected lifetime of the timestamp signature is limited by the Time Stamping Unit (TSU) certificate validity period that issues the time stamp tokens (TST). Usage is subject to the terms outlined in the TSA's policies.

4. Reliance limits

The time-stamp certification service uses a set of NTP (Network Time Protocol) servers and precise GPS based time as an independent time source. With this configuration, TSS achieves time accuracy within +/- 500ms (half second) or better with UTC.

The validity period of the certificate of TSU is five (5) years. Within two (2) years before the expiration of this period a new certificate is issued. For the new certificate, a new key pair is generated, the private key is stored in the cryptomodule (HSM), and the public key is

authenticated by issuing a new TSU certificate with the same validity period. All events related to the life cycle of the TSU certificate key pair are stored for a period of ten (10) years.

5. Obligations of the users

Obligations of the users in relation to the use of the electronic timestamp are detailed in item 6.1.4. of the document 'Policy and Practice for Qualified Electronic Time Stamp Provisioning Service', available on the [Evrotrust's website](#), as well as in item 9.6.3 of the document 'Certification Practice Statement for Qualified Trust Services', also available [there](#).

6. TSU public key certificate status checking obligations of relying parties

Relying parties are obligated to verify the status (the validity and the validity period) of the Time Stamping Unit (TSU) public key certificate before relying on a timestamp. This includes checking the certificate's revocation status to ensure its validity.

When performing the verification, after expiration of the validity term of the certificate of the TSA, Relying parties should:

- make a check in the Certificate Revocation List (CRL) for the TSU certificate;
- make a check on the applicability of the used hash algorithm;
- ensure the security of the used electronic signature by checking the applicable combination of asymmetric and hash algorithms.

7. Limited warranty and disclaimer/limitation of liability

The TSA provides timestamping services under the limitations of liability as detailed in item 6.3 of the TSA's document 'Policy and Practice for Qualified Electronic Time Stamp Provisioning Service', available on [Evrotrust's website](#), and in item 9.6 of the TSA's document 'Certification Practice Statement for Qualified Trust Services', also available [there](#), as well as in the applicable general terms and conditions of the TSA. Users are advised to review these terms to understand the extent of the TSA's responsibilities and any disclaimers.

8. Applicable agreements and practice statement

The TSA's operations are governed by several key documents available at <https://evrotrust.com/tsp-documents>:

- **General terms and conditions of the contract for trust, information, cryptographic and other services**
- **General Terms and Conditions of Agreement with Corporate Clients**
- **Policy and Practice for Qualified Electronic Time Stamp Provisioning Service**
- **Certification Practice Statement for Qualified Trust Services.**

These documents provide comprehensive details on the terms, conditions, and practices associated with the TSA's timestamping services.

9. Privacy Policy

The TSA is committed to protecting user privacy. Personal data collected during the provision of time-stamping services is processed in accordance with the applicable data protection laws and TSA's privacy policies:

- **Privacy Policy Applicable to the Trust, Information, Cryptographic and Other Services Provided by Evrotrust Technologies AD**
- **Clause Personal Data Protection to General Terms for Corporate Clients**

10. Refund Policy

In circumstances where subscribers might be eligible for refunds, such refunds will be handled pursuant to the procedures under item 9.13 of the TSA's document 'Certification Practice Statement for Qualified Trust Services', available on [Evrotrust's website](#), as well as pursuant to the applicable TSA general terms and conditions.

11. Applicable Law, Complaints, and Dispute Resolution

The TSA's services are governed by the laws of Republic of Bulgaria. Procedures for lodging complaints and resolving disputes are detailed in applicable TSA general terms and conditions

as well as in item 9.13 and 9.14 of the TSA's document 'Certification Practice Statement for Qualified Trust Services', available on [Evrotrust's website](#).

12. TSA and repository licenses, trust marks, and audit

The TSA holds necessary licenses and certifications to operate as a qualified trust service provider. Regular audits, incl. by a conformity assessment body within the meaning of Regulation (EU) 910/2014 (the Regulation), are conducted to ensure compliance with the Regulation, with national legislations, as well as with all applicable standards, incl. ETSI EN 319 421.

This disclosure statement is intended to provide an overview of the TSA's services and practices. For detailed information, users are encouraged to consult the referenced documents and the Evrotrust's official website at <http://www.evrotrust.com>.